

Surgery and Dentistry Guidelines



Preparation:

Your pet is to have NO solid food after midnight the night before surgery, but water is always ok. Cat owners: After dinner, make sure that your cat is secure and unable to "disappear" before it is time to leave for the hospital (see 3).

Intake:

Bring your pet to the hospital between 8:00 am and 9 am. If you are unable to drop off your pet in the morning, arrangements can be made to drop your pet off the evening before—please ask if you need to make arrangements. Please allow time to complete paper work at time of drop off. We require you to leave a phone number where an owner can immediately be reached during surgery. Please be advised that if we have questions during a procedure and are unable to reach you, we may not be able to complete the procedure.

Cancellations:

Surgery appointments cancelled with less than 24 hours' notice will be billed a routine office visit charge.

Discharge:

The doctor or surgical tech will call you after your pet's procedure has been completed. They will also give you an idea of when your pet will be ready to go home. Please feel free to call us at any time during the day for an update. For same day release, your pet must be picked up before 9 pm. If your pet is required to spend the night, call after 9 am the following morning to see if your pet has been released to go home.

Payment in full is required at time of discharge. We accept cash, checks, debit, Visa/Mastercard, Discover and Care Credit.

Suture/Staple Removal:

Sutures/staples are removed 10-14 days after surgery at no charge. No appointment is needed unless specified by your doctor. We are open 7 days a week, with evening hours Monday through Friday. We are closed for lunch on Saturdays from 12-1 and are occasionally closed for staff meetings from 12-1 pm during the week.

If you have any questions please call us at 206-523-1900